

Forward Plan

Policy and Performance
 Inc: Performance Management, Customer Service, Value for Money

Date of Portfolio Holder Meeting	Agenda Item	Key	Purpose	Corporate Manager(s)	Responsible Officer(s)
11-Mar-10	Financial Performance quarterly report Apr 09 - Dec 09		Monitoring		
	Performance Indicators quarterly report Apr 09 - Dec 09				
	Service plan improvement milestones quarterly report Apr 09 - Dec 09				
13-May-10	Financial Performance full year report 2009 - 2010		Monitoring		
	Performance indicators full year report 2009 -2010				
	Service plan improvement milestones full year report 2009 - 2010		Discussion		
Unscheduled	Review of Media Guidelines and Publicity Protocol			Paul Howes	Georgina Hayward
	National Indicators: The New Performance Framework for Local Authorities and Local Authority Partnerships			Paul Howes	Ian Salter
	Communications Strategy Refresh		Annual review	Paul Howes	Georgina Hayward
	Performance Improvement Strategy	Y	Monitoring	Paul Howes	